



TERMS & CONDITIONS

BOOKINGS:

- A minimum deposit of £55 or 25% of the booking total is required to reserve each pitch.
- Late bookings (bookings made less than 28 days before arrival date) or bookings with a cost of less than £55 will need to be paid in full at the time of booking.
- All bookings will receive a confirmation email, please check and read all the attached items.
- Any cancellations or amendments will need to be made 28 days before the arrival date. In the case of cancellation, the deposit less a £10 cancellation fee will be refunded.
- Any late cancellations will still be liable for the whole balance of the reservation and no refund will be offered at this point.
- The balance due is payable in full, for all dates, and all pitches booked, 28 days before your arrival date. The due date will be on the confirmation email attached to your original reservation. Subject to any amendments.
- No allowances will be made for any late arrivals or early departures, we cannot accept responsibility for adverse weather conditions or any damages this may cause to camping equipment or vehicles.
- The reservation is booked for the person named on the reservation, this is non-transferable and not to be sold to a third party.
- Whilst every endeavour is made to provide the facilities as advertised and described on our website, we regret we are unable to accept any liabilities for any temporary withdrawal of any services due to breakdown or circumstances beyond our control. This includes the possible movement from your selected pitch should it be deemed necessary.
- The Company reserves the right to make a surcharge after accepting a reservation if increased costs make this necessary.
- It is the responsibility of the guest to disclose at the time of arrival, any extra guests, extra vehicles, or pets etc (that were not on the original booking) This also includes visitors joining for part of the stay. The number of guests must not exceed the total permitted (up to a max of 6 in total). Extras will be charged as detailed in the tariff.
- Whilst we do accept well behaved dogs onsite, we do not accept XL bully Dogs or any of the breeds on the Dangerous Dogs act 1991. We accept that these are family pets, however we need to be mindful of all our guest's welfare at all times.
- Please refer to our Campsite Rules & Policies document for information regarding your stay with us.