



2023 Tariff

Pitch Grade	Low Season 2 People	Mid-Season 2 People	High Season Family *
The Terraces	£38	£47	£595 Per Week
Large Standard Pitch	£34	£43	£72 Per Night
Gold Pitch	£36	£45	£555 Per Week
Silver Pitch	£31	£41	£476 Per Week
Standard Pitch	£27	£35	£51 Per Night
2 Person Budget	£25	£30	£35
Extra's per night			
Adults (16+)	£10	£10	£10
Children (3 to 15)	£2.50	£3.50	4 th + £4.50p.n
Infants (0 to 2)	FREE	FREE	FREE
Dogs	£3	£3	£3
Car's	£10	£10	£10
Gazebo's	£10	£10	£10
Shower	Free	Free	Free
Wi-Fi		Free	

*Family = 2 Adults (16+) & up to 3 Children (3-15)

We are no longer accepting any Tents or Trailer Tents

Tents in lieu of Awnings no longer accepted

Maximum Awning Size = 3m Wide

Breathable Ground Sheets must be used

Budget Area: Small VW T5/6 size Camper Vans.
Maximum occupancy 2 people. No EH or Awning

Standard Pitches

Suitable for medium size vans up to 6M

Silver Pitches

Suitable for medium to large sized vans up to 7M

Gold Pitches

Suitable for the larger vans up to 8M

Large Standard Pitches

Suitable for the larger vans up to 8.5M (X 8M wide)

The Terraces

Terraced & individually fenced off leading down to our private entrance to the beach. Suitable for the larger vans up to 7.5M

The following pitches have set change over days and are for weekly bookings only during High Season:

Fridays 15 to 18 & 76 to 79

Saturdays 1 to 6 & 35 to 40 & 7 & 48 & 88 to 100

Sundays 28 to 34 & 65 to 70 & 72 to 75

All our pitches (excluding budget area) include space for a small awning & Hook Up included

High Season 26th May to 3rd June inc & 14th July to 2nd Sept inc

Mid-Season Easter & 28th April to 25th May, 4th June to 13th July inc & 3rd Sept to 30th Sept inc, 20th Oct to 31st Oct inc

Low Season 24th March to 31st March inc & 16th April to 27th April inc & 1st Oct to 19th Oct

BOOKINGS

A deposit of 25% of the booking total or £55 (whichever is greater) is required to reserve each pitch; this deposit includes a compulsory non-refundable £10 reservation fee. Late Bookings (made less than 28 days before arrival date) must be paid in full at the time of the booking

Any booking made will have email confirmation sent within 5 working days.

If we receive notification of any alterations / cancellations on or before 28 days before your arrival date, your balance will be altered accordingly, or in case of cancellations the deposit (less £10 reservation fee) will be refunded. Any late cancellations (made less than 28 days prior to the arrival date) will still be liable for the whole balance of the reservation and no refund /credit will be offered.

The Balance due is payable in Full for all the dates and pitches booked. No allowances will be made for late arrivals or early departures and the balance must be paid in full no later than 28 days before the arrival date.

The reservation booked is for the named person on the paperwork, and cannot be transferred on or sold on to a third party.

Whilst every endeavour is made to provide all the facilities described on the website, we regret that we are unable to accept liability for the temporary withdrawal of any facility due to mechanical breakdown or circumstances beyond our control.

The company reserves the right to make a surcharge after accepting a booking if increased costs make this necessary.

DECLARATION OF EXTRA'S

It is the responsibility of customers to disclose at the time of arrival any extra members, cars, boats etc. not previously detailed in their booking. This also applies to extra members joining the party (**max 6 per pitch**) during the period of the booking. Any extras must be paid in full on arrival.

The reservation made refers to one unit (caravan/motorhome) and one car per pitch. The price quoted is based on this understanding and that the number of people does not exceed the number shown on the current tariff for each grade of pitch, any extra people (up to a max of 6 in total) will be charged as detailed in the tariff.

PITCHES

Please ensure you reserve the correct size pitch for your tent, refer to the brochure or web site for approximate pitch sizes. (www.polzeathcamping.co.uk)

We are **not accepting any kind of tents** in lieu of awnings or any trailer tents, roof tent or folding caravan at Tristram.

Awnings

Must be an approved attached awning that is in proportion to your van. (I.e. not a VW camper with a huge 8 man awning attached) **You van should be your main accommodation.**

We are an all grass site and as such we **don't accept any form of HGV's** on site i.e. Large RV's or Horse Lorries etc....

We Reserve the right to move your booking onto a similar pitch if necessary, e.g. bad weather or for Ground works, and therefore we cannot guarantee you any specific pitch.

Book your pitch online

We cannot guarantee sea views.

CARS

The speed limit throughout the site is 5 M.P.H

Be aware of children at all times.

There is free parking for One Vehicle per Pitch in the adjacent car park for which we will need your registration number

All extra/visitors cars must be parked in the adjoining cliff top car park at Tristram. Day Visitors pay at the pay station upon exit. Overnight visitors must book in at reception and pay the appropriate fee

DOGS

Dogs must be well behaved and kept on a lead at all times. They must not be left unattended at any time. Any fouling must be cleared up immediately.

RESTRICTIONS

The site is designed for family holidays. Young adult parties are not accepted.

Please Respect our policy on NOT taking Groups, We will not accept Teenagers without parents, large groups of teenagers with a single parent, single sex parties (Single sex couples are welcome), or any large groups (including families in high season).

The company reserves the right to evict, without refund, any person or party who causes a nuisance or disturbance on company property.

The company reserves the right to refuse entry from any individual or party without explanation of reason.

We expect all residents to show courtesy to other guests by keeping noise & disturbance to an absolute minimum between 11.30pm & 7.30am

We ask that all guests must have returned to their pitches by 12am at the latest.

The pitches have a 16 Amp electricity supply, giving 2kw for all of your appliances at any one time. Domestic household appliances should not be used as they will cause the power supply to trip

Disposable Barbecue's or Camp Fires/Fire Pits are not permitted on site.

The flying of Drones is not permitted anywhere on site

CHILDREN/TEENAGERS

Parents/guardians are responsible for the safety, welfare & conduct of their children/Teenagers at all times. They are not permitted to be left on site without parents/guardians.

For health & safety purposes children under 8 are not permitted to enter the toilet/shower blocks without a parent/guardian.

Due to the compact and busy nature of the site, and for safety reasons, bikes & skateboards are not suitable to be used on site in peak season or Ball games of any description

No Arrivals after 8pm (High Season) or 6pm Low & Mid Season

Arrivals from 2pm, departures by 10.30am

www.tristramcaravanpark.co.uk